

Old Coach House and Orchard End Booking Terms and Conditions

A booking is deemed to be accepted by the owner when you, the hirer, receives confirmation. If the details on the confirmation are not correct, please contact the owner immediately.

If the booking is made within 56 days of the arrival date then payment is to be made in full at the time of booking. This payment will be non refundable in case of cancellation .

If the booking is made earlier than 56 days of the letting a rental deposit of £100 is required. The balance rental sum plus £100 is due 56 days prior to the letting date.

A security deposit of £100 is required at the time of the booking, against which damage and breakages will be charged. This will be returned by bank transfer after departure.

Payments accepted are bank transfer or cheque.

If a cancellation is requested more than 56 days in advance of the letting the balance of any monies paid, less the rental deposit of £100, will be returned to the hirer. If the cancellation is requested within the 56 days prior to the letting the owner will retain the rental deposit and also reserves the right to retain the balance of the rental (should it not be possible to re-let the property for this period).

The number of guests occupying the property may not exceed 8 guests in The Old Coach House and maximum of 8 guests in Orchard End.

The hirer agrees to keep the property and all fittings, furniture equipment and other contents in or on the property, in a like state of repair and condition as at the commencement of the letting and will arrange with us to replace any damage, breakage, or loss that may occur during the period of letting.

Unless otherwise stated, the rental of the property includes, rates, insurance of the property and electricity. The property is equipped with crockery, cutlery, sheets, duvets and adequate cleaning equipment, linen and towels (not to be used as beach towels).

Holiday lettings are between 3 nights and 14 nights from 4pm on the date of arrival to 10.00 am on the date of departure. The time lapse is to enable the property to be cleaned and inspected in between lets to ensure everything is in good working order. Longer lets can be arranged in advance. Any other requirements regarding the arrival or departure times must be arranged with the owner at the time of booking.

The hirer agrees not to smoke, nor to allow smoking, inside the cottages at any time. The hirer is asked to leave the property clean and tidy and to ensure that they take all belongings with them.

Maximum of two pets are allowed at The Old Coach House and Orchard End at a charge of £20 per pet per stay.

The acceptance of the property from the owner will be deemed an acceptance of these terms and conditions.

We, the owners, will not be liable for any act, neglect or default on the part of any person nor any accident, damage, loss, injury, expense or inconvenience whether to person or property which the hirer or any other person may suffer or incur arising out of or in any way connected with the letting or resulting from any other cause whatsoever. We advise you to arrange your own insurance to cover yourselves and your personal belongings whilst staying at the property.

The hirer agrees:

That the supervision of children and any adults requiring care remains the responsibility of the hirer at all times.

To be responsible for leaving the accommodation clean and in good order, otherwise all or some of the £100 security deposit will not be returned.

To pay for any unreasonable damage, breakage or loss caused.