

Booking Conditions for **The Old Coach House** **Orchard End**

The following conditions apply to the contract of hire of The Old Coach House and Orchard End Holiday Properties by the owners. A binding contract is entered into on receipt of the booking confirmation email.

A booking is deemed to be accepted by the owner when you, the hirer, receive confirmation. If the details on the confirmation are not correct, please contact the owners immediately.

The number of persons occupying the property must not exceed 9.

Pets are allowed in the cottage by prior approval with the owner at £20 per week per pet.

Smoking is not allowed in the properties.

Provisional reservations can be accepted by telephone, email or online and must be confirmed within 3 working days by the arrival of the required deposit and booking form.

A deposit of £100 is required following an on-line booking within 3 days. The owner will contact you on the phone number given by you at the time of booking. Deposit payments can be made via bank transfer (owner will give you details) or by cheque.

The balance is due 8 weeks before arrival date, or at time of booking if sooner. If the balance is not received within the time specified the owner/booking agent reserves the right to cancel the booking and retain the deposit.

Balance payments may be made by bank transfer (owner will give you details) or by cheque.

If you book within 8 weeks of the start of your holiday, the whole cost of the accommodation, is payable immediately.

Cancellations: The deposit payment is non-refundable. Should you have to cancel your holiday, you will be liable for the full payment. However, if the owner is able to re-let the cottage, the balance payment (i.e.full payment less the deposit) will be refunded.

We strongly recommend you consider taking our cancellation insurance. Try <http://www.guestfirst.co.uk/>

Booking Alterations: Any change in holiday dates/number of guests will be subject to the agreement of the owner and an administration fee may be charged.

The cottage will be available from 3.30 pm on the day of arrival. Please vacate by 10am at the latest on the day of departure, in order that we have time to prepare the house for the new guests.

The hirer agrees:

- That the supervision of children and any adults requiring care remains the responsibility of the Hirer at all times.
- To be responsible for leaving the accommodation clean and in good order, otherwise a cleaning charge will be levied.
- To pay for any unreasonable damage, breakage or loss caused.

A security deposit cheque or cash of £100 is required on arrival , against which damage and breakages will be charged. This will be returned by post after departure.

Cars and belongings are left at guests' risk at all times. No responsibility can be accepted for loss or damage to such items. Errors and omissions excepted.